

QUALITY POLICY

VISION

Creating a world in which light makes beauty, elegance and functionality the stars.

MISSION

WE MAKE YOUR PROJECTS SHINE

Create lighting systems that make people's lives and environments more comfortable, thereby enriching the quality of both residential and professional environments, assisting our clients in achieving their objectives on a daily basis.

L&S ITALIA S.p.A. considers sustainability to be a fundamental principle of doing business. Being a sustainable Company means for L&S ITALIA S.p.A. the guarantee of growth and development. Sustainability can only be pursued through a culture of safety, respect for the environment and social development in the community in which we operate, investing in technology and innovation and involving our people, customers, suppliers and all stakeholders.

The main principles of L&S Italia S.p.A.'s quality policy:

- ✓ **Compliance with applicable laws and regulations:** L&S Italia S.p.A. pursues its objectives by placing respect for the laws and regulations in force as an essential principle.
- ✓ **Reliability and focus on results:** L&S Italia S.p.A aims to achieve results by constantly engaging in drawing up programmes, monitoring management and generating concrete results.
- ✓ **Customer focus:** understanding the present and future needs of the customer is a key objective for L&S Italia S.p.A. in order to improve the degree of customer satisfaction through products and solutions in line with the required expectations.
- ✓ **Health and Safety:** L&S Italia S.p.A. believes that the safety of the working environment and of the users of our products is possible thanks to the involvement and training at all levels of the people who work in the company so that they have awareness and tools to implement virtuous behaviour.
- ✓ **Protection of the Natural Environment:** L&S Italia S.p.A. promotes respect for the environment as a common resource to be protected by increasing the awareness of each operator in the responsible management of natural resources and in the use of solutions aimed at producing positive environmental and social impacts.
- ✓ **Improvement:** continuous improvement is a permanent objective for L&S Italia S.p.a. in terms of effectiveness and efficiency, favouring transparency and communication between all organisational levels and departments in order to ensure the necessary allocation of resources and information to pursue the principles set out therein. The careful analysis of the context of action is aimed at identifying potential risks, corrective actions as well as opportunities for improvement with the ultimate goal of minimising and possibly preventing the effects of the former. L&S is committed to developing sustainable and efficient solutions that ensure minimal impact on natural resources throughout the product lifecycle.
- ✓ **Human Resources:** L&S Italia S.p.A. ensures the necessary resources, information and training to guarantee the correct application of these principles.

L&S ITALIA S.p.A. has defined this policy in line with the analysis of the context and the interested parties and provides for the periodic review of this policy.

Maron di Brugnera, 19.03.2024



Pietro Barteselli
Managing Director
L&S Italia S.p.A.